

Information Technology Technician Diploma Program

Length of course: 6 months



With the advance of electronic technology in computers, communication systems, home entertainment products, office equipment and other specialized areas, the demand for qualified technicians is increasing steadily. This program will prepare you for employment as a technician with an emphasis on digital technology and computer systems. As a graduate, you'll have the opportunity to earn certifications including A+ Technician, Network+ Technician and MCDST.

"The teachers provided constant support and enthusiasm and all the inspiration I needed to reach my goals and succeed in the IT industry."

- Diana R.



What you'll learn:

- Command Line Structure (DOS) Architecture; Troubleshooting; Installation; Maintenance; Basic Hardware
- A+ Core Computer Repair/ Hardware (CompTIA Certification*) Theory; Troubleshooting Hardware Issues; Repairing Computers; Upgrading
- A+ Operating Systems (CompTIA Certification*) Windows; Troubleshooting; Maintenance and Repair
- Network+ (CompTIA Certification**) Installation; Design; Repair; Troubleshooting
- Supporting Users & Troubleshooting a MS Windows XP Operating System (MCDST Certification 70-271*)
- Supporting Users & Troubleshooting Applications on a MS Windows XP Operating System (MCDST Certification 70-272*)
- Career Strategies

* Certification exams included with the program

** Certification exams and fees are exclusive of the program

Career Opportunities in IT

PLACES: MANUFACTURING COMPANY • TELEPHONE COMPANY • CABLE COMPANY • BOARD OF EDUCATION

POSITIONS: FIELD SERVICE TECHNICIAN • MANUFACTURING TECHNICIAN • AUDIO TECHNICIAN • LABORATORY TECHNICIAN • TECHNICAL WRITER • TECHNICAL SALES • INSTRUMENTATION TECHNICIAN • SERVICE SHOP TECHNICIAN